F.23( )/NHM/ISC/O&M 104JE/Payment Software/2021-22/2-4   Date $07-05-2021$

Limited Tender Notice

Medical & Health Department, Government of Rajasthan under National Health Mission through State Health Society, Rajasthan intends to look for a service provider for "Operations and Management of 104 Janani Express Service Payment Software". Complete description is as follows:-

Description	Estimated Cost (INR)	Date of upload	Date of closing	Project period
Operations and Management of 104 Janani Express Service Payment Software. It is web-based software used for processing of monthly payments of 104 Janani Express Service. The portal needs to be designed, developed, maintained, managed and in place for processing monthly payments and it's monitoring for smoothly payment of operations & management of 104 JE services.	2.00 Lakhs	07.05.2021 (Friday)	10.05.2021 (Monday)	12 months

Note:- The rates quoted shall be inclusive of Goods & Service Taxes etc. and payment terms as per the Annexure-B.

The document can be downloaded from website and interested registered service provider having experience in similar project may submit, sealed, signed & stamped document and annexure A, B, C, D, E at the following address: Room No, CSR-302, 3rd Floor, Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur-302005. For more information and clarifications, please contact to Dr. Rajendra Kumar Sharma, State Nodal Officer (IT).

(Meghraj Singh Ratnoo)
Additional Mission Director, NHM

OMJE (Operation & Management of 104 Janani Express) Software

It is web-based software/ application used for the processing of Monthly payments of 104 Janani Express Services. District and State Level users login securely to process and generate the sanction orders. The portal need to be designed, developed, maintained, managed and in place for processing monthly payments and it's monitoring for smooth operations & management of 104 JE services as per the enclosed formats.

Scope of services:

- To maintain and manage the OMJE Software and resources for the period of 12 months from the date of supply order.

- To design, develop, maintain and manage the Payment Module under OMJE Software within 7 days. *[Formats enclosed]*

- To provide user-ids to the stake holders e.g. State-level, District-level and 104 JE service provider etc.

- To impart training through video conference to the stake holders for data capturing, uploading the scan-copy of payment sheet/ documents, reporting and monitoring purposes.

- To provide telephonic and email support to the users

- Any other related activity.

(Stamp & Signature)

Annexure-B

Details of quarterly payment

The quarterly payments will be based on rates finalized for the award of contract to the successful bidder.

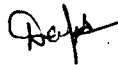| SNo.	Milestone	% of payment
1.	End of Quarter-1st	25%
2.	End of Quarter-2nd	25%
3.	End of Quarter-3rd	25%
4.	End of Quarter-4th	25%

Operational parameters and penalties:

SNo.	Implementation activity	Operational Parameters	LD/ Compensation / Penalty in case of default
1.	Go-Live of OJME Software	Within 7 days from date of supply order	@ Rs 500/- penalty/ deductions per day after 7 days.
2.	Submission of desired reports	Within 15 days	@ Rs 500/- penalty/ deductions per day after 15 days.

Note: Payments would be processed after deductions of applicable penalties

(Stamp & Signature)

Brief details of service provider

1. **Organization profile:**

   a. GST Number:

   b. Name of the firm/ company/ service provider:

   c. Full Postal address:

   d. District:

   e. State:

   f. Pincode:

2. **Contact person:**

   a. Name:

   b. Designation:

   c. Mobile Number:

   d. Phone Number:

   e. Email:

   f. Aadhar ID (attach photo copy)

   g. PAN Number (attach photo copy)

3. **Experience (min. 1 year for similar project):**

   a. Order No./ Date (attach photo copy)

   b. URL of Project

4. **Bank details:**

   a. Bank Account Number (attach photo copy)

   b. Bank Name:

   c. Branch Name:

   d. IFSC Code:

(Stamp & Signature)

Annexure-D
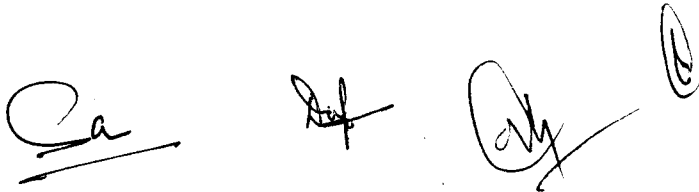
Financial bid
(To be provided in sealed envelope separately)

Description	Rate (in INR)
Operations and Management of 104 Janani Express Service Payment Software. It is web-based software used for processing of monthly payments of 104 Janani Express Service. The portal need to be designed, developed, maintained, managed and in place for processing monthly payments and it's monitoring for smoothly payment of operations & management of 104 JE services.	_____ (In figures) _____ _____ _____ (In words)

Note:- The rates quoted shall be inclusive of Goods & Service Taxes etc. and payment terms as per the Annexure-B.

(Stamp & Signature)

Annexure-E

Tentative process flow of the proposed OJME system

1. OTP based user-login for secured authentication/ authorization.

2. Online submission of invoice information (district-wise) by the service provider.

3. Processing and uploading of state level penalties.

4. Processing of uploading of district level penalties.

5. Generation of sanction order and uploading the payment sheet/ documents

6. Monitoring through relevant reports.

(Stamp & Signature)